

About interpreter services

Free telephone and online interpreter services are available.
Please let our concierge know when you need interpreter.

Telephone

Language	Interpretation Hours
English	8 : 30~24 : 00 (365days)
Chinese	8 : 30~24 : 00 (365days)
Korean	8 : 30~24 : 00 (365days)
Spanish	8 : 30~24 : 00 (365days)
Portuguese	8 : 30~24 : 00 (365days)
Vietnamese	8 : 30~24 : 00 (365days)
Thai	8 : 30~24 : 00 (365days)
French	8 : 30~24 : 00 (365days)
Hindi	8 : 30~24 : 00 (365days)
Russian	8 : 30~24 : 00 (365days)

Online tablet

Language	Interpretation Hours
English	24hours (365days)
Chinese	24hours (365days)
Korean	24hours (365days)
Spanish	24hours (365days)
Portuguese	24hours (365days)
Vietnamese	10 : 00~20 : 00 (365days)
Tagalog	10 : 00~18 : 00 (365days)
Thai	9 : 00~18 : 00 (365days)
French	10 : 00~19 : 00 except Sunday and Public holiday
Hindi	11 : 00~20 : 00 except Friday
Nepali	11 : 00~20 : 00except Friday