

Consultation Guide for Foreign Patients

Foreign patients living in Japan

Please prepare a referral letter from your primary care physician written in English or Japanese and make an appointment at the reservation center beforehand.

At the registration counter, we confirm the identification card [Alien Registration card, passport] for identity confirmation. We will copy the credit card just in case of incidentals.

If you have a Japanese health insurance card, please bring it together.

If you do not have a Japanese health insurance card, you have to pay 160 % of your medical fee. The amount charged may become expensive.

Foreign patients living in countries other than Japan 【 sightseeing, business trips etc. 】

Please prepare a referral letter written in English or Japanese from your primary care physician and make an appointment at the reservation center beforehand.

Patients who do not have a Japanese health insurance will be charged 160% on consultation fee for medical service. The amount charged may become expensive.

At the registration counter, we confirm your passport for identity confirmation. We will copy the credit card just in case of incidentals.

※Cautionary Notices

We do not accept foreign insurance as your payment. If you would like to use any foreign insurance, you are required to pay the hospital first, and later you are to claim the payment by your insurance on your own.

Medical tourism by visiting Japan 【 For visits to medical treatment 】

Please consult a medical coordinator such as “Emergency Assistance Japan Co., Ltd.” or “Japan Medical & Health Tourism Center c/o JTB Corp” from the list on the website of Ministry of Foreign Affairs of Japan. They are in charge of contacting and communicating with us, before the patient comes to Japan.

【Ministry of Foreign Affairs of Japan】

List of Registered Guarantors (Travel Agencies)

http://www.mofa.go.jp/j_info/visit/visa/medical_stay3.html

◆Japan Medical & Health Tourism Center c/o JTB Corp.

+81-3-5290-1630 <https://j-medical-healthcare.com/mofa/contact/>

List of Registered Guarantors (Medical Coordinators etc.)

http://www.mofa.go.jp/j_info/visit/visa/medical_stay2.html

◆Emergency Assistance Japan Co., Ltd.

+81-3-3811-8600 <http://maj.emergency.co.jp/> <mailto:mj-info@emergency.co.jp>